

10001 Reunion Place, Suite 500 San Antonio, TX 78216 800.541.6645 www.friedrich.com

ROOM AIR CONDITIONERS LIMITED WARRANTY

FIRST YEAR

ANY PART: If any part supplied by FRIEDRICH fails because of a defect in workmanship or material within twelve months from date of original purchase, FRIEDRICH will repair the product at no charge, provided room air conditioner is reasonably accessible for service. Any additional labor cost for removing inaccessible units and/or charges for mileage related to travel by a Service Agency that exceeds 25 miles one way will be the responsibility of the owner. This remedy is expressly agreed to be the exclusive remedy within twelve months from the date of the original purchase.

SECOND THROUGH FIFTH YEAR

SEALED REFRIGERANT SYSTEM: If the Sealed Refrigeration System (defined for this purpose as the compressor, condenser coil, evaporator coil, reversing valve, check valve, capillary, filter drier, and all interconnecting tubing) supplied by FRIEDRICH in your Room Air Conditioner fails because of a defect in workmanship or material within sixty months from date of purchase, FRIEDRICH will pay a labor allowance and parts necessary to repair the Sealed Refrigeration System; **PROVIDED** FRIEDRICH will not pay the cost of diagnosis of the problem, removal, freight charges, and transportation of the air conditioner to and from the Service Agency, and the reinstallation charges associated with repair of the Sealed Refrigeration System. All such cost will be the sole responsibility of the owner. This remedy is expressly agreed to be the exclusive remedy within sixty months from the date of the original purchase.

APPLICABILITY AND LIMITATIONS: This warranty is applicable only to units retained within the Fifty States of the U.S.A., District of Columbia, and Canada. This warranty is not applicable to:

- 1. Air filters, fuses, batteries and the front grille removal tool.
- 2. Products on which the model and serial numbers have been removed.
- 3. Products which have defects or damage which results from improper installation, wiring, electrical current characteristics, or maintenance; or caused by accident, misuse or abuse, fire, flood, alterations and/or misapplication of the product and/or units installed in a corrosive atmosphere, default or delay in performance caused by war, government restrictions or restraints, strikes, material shortages beyond the control of FRIEDRICH, or acts of God.

OBTAINING WARRANTY PERFORMANCE: Service will be provided by the **FRIEDRICH Authorized Dealer or Service Organization** in your area. They are listed in the Yellow Pages. If assistance is required in obtaining warranty performance, write to: Room Air Conditioner Service Manager (the Friedrich address is at the top of this warranty) or email tac@friedrich.com.

LIMITATIONS: THIS WARRANTY IS GIVEN IN LIEU OF ALL OTHER WARRANTIES. Anything in the warranty notwithstanding, any implied warranties of fitness for particular purpose and/or merchantability shall be limited to the duration of this express warranty. Manufacturer expressly disclaims and excludes any liability for consequential or incidental damage for breach of any expressed or implied warranty.

Performance of Friedrich's Warranty obligation is limited to one of the following methods:

- 1. Repair of the unit
- 2. A refund to the customer for the prorated value of the unit based upon the remaining warranty period of the unit.
- 3. Providing a replacement unit of equal value

The method of fulfillment of the warranty obligation is at the sole discretion of Friedrich Air Conditioning.

NOTE: Some states do not allow limitations on how long an implied warranty lasts, or do not allow the limitation or exclusion of consequential or incidental damages, so the foregoing exclusions and limitations may not apply to you.

OTHER: This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

PROOF OF PURCHASE: Owner must provide proof of purchase in order to receive any warranty related services.

All service calls for explaining the operation of this product will be the sole responsibility of the consumer.



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HAZARDGARD® ROOM AIR CONDITIONERS LIMITED WARRANTY

LIMITED ONE YEAR PARTS WARRANTY

- 1. Limited warranty One year. Friedrich warrants that it will provide a replacement for any part of this HazardGard Room Air Conditioner found defective in material or workmanship for a period of one (1) year from the date of original purchase.
- 2. Limited warranty One year. The Friedrich warranty also covers the cost of labor for repairing any compressor, condenser, evaporator or inter-connecting tubing found defective within the warranty period, providing the unit is returned to an authorized Friedrich Repair Station located within the Continental United States.

The Friedrich warranty does not cover:

(1) Any charges for removal, transportation or reinstallation of the unit; (2) the cost of labor to replace parts other than those described above; and (3) does not apply to any HazardGard Room Air Conditioner that has been subject to (a) accident, misuse, flood, fire, or neglect; (b) repairs or alterations outside of the Friedrich Authorized Dealer or Service Center so as to affect adversely its performance and reliability; or (c) any repairs or servicing as a result of using parts not sold or approved by Friedrich.

LIMITATIONS: This warranty is a LIMITED warranty. Anything in the warranty notwithstanding, IMPLIED WARRANTIES FOR PARTICULAR PURPOSE AND MERCHANTABILITY SHALL BE LIMITED TO THE DURATION OF THE EXPRESS WARRANTY. MANUFACTURER EXPRESSLY DISCLAIMS AND EXCLUDES ANY LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES FOR BREACH OF ANY EXPRESSED OR IMPLIED WARRANTY.

Performance of Friedrich's Warranty obligation is limited to one of the following methods:

- 1. Repair of the unit
- 2. A refund to the customer for the prorated value of the unit based upon the remaining warranty period of the unit.
- 3. Providing a replacement unit of equal value

The method of fulfillment of the warranty obligation is at the sole discretion of Friedrich Air Conditioning.

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INTERNATIONAL LIMITED WARRANTY

TERMS OF LIMITED WARRANTY

Friedrich Air Conditioning Co. warrants to the original purchaser that this Friedrich Air Conditioner is free from defects as to material and workmanship.

This Warranty pertains to such manufacturing defects as may develop through normal usage and is in effect for a period of 12 months from date of installation or 18 months from the original date of purchase (date of invoice), whichever date shall occur first. The Company's obligation under this Warranty is limited to furnishing (FOB San Antonio, Texas – no freight allowed), at its option, either a suitable replacement part or a remanufactured part or assembly for the sole purpose of replacing any part or parts which may be defective. All such warranty claims shall be directed through an authorized Friedrich Distributor/Dealer. Friedrich reserves the right to have the defective part returned to Friedrich for examination at the customer's expense.

This Warranty does not apply to air filters, fuses, cabinet enclosures, refrigerant charge, and damage to any part resulting from installation not in accordance with manufacturer's recommendations; nor does it apply to exterior finishes, except where examination discloses that same was defective at the time of initial shipment. This Warranty also does not apply to a Friedrich Air Conditioner, or any part thereof, which has been subject to misuse, neglect, alteration, accident, flood, fire, or Act of God. No warranty shall apply if the product has been used on electrical circuits of voltage and cycle characteristics other than specified on the model and serial number plate.

GENERAL TERMS

The furnishing of replacement parts as described above shall constitute complete fulfillment of all obligations with respect to the Friedrich Air Conditioner. Under no circumstances does Friedrich assume any responsibility for service, labor costs, or transportation charges. THESE WARRANTIES ARE GIVEN IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.



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WALLMASTER® THRU-THE-WALL AIR CONDITIONERS LIMITED WARRANTY

FIRST YEAR

ANY PART: If any part supplied by FRIEDRICH fails because of a defect in workmanship or material within twelve months from date of original purchase, FRIEDRICH will repair the product at no charge, provided room air conditioner is reasonably accessible for service. Any additional labor cost for removing inaccessible units and/or charges for mileage related to travel by a Service Agency that exceeds 25 miles one way will be the responsibility of the owner. This remedy is expressly agreed to be the exclusive remedy within twelve months from the date of the original purchase.

SECOND THROUGH FIFTH YEAR

SEALED REFRIGERANT SYSTEM: If the Sealed Refrigeration System (defined for this purpose as the compressor, condenser coil, evaporator coil, reversing valve, check valve, capillary, filter drier, and all interconnecting tubing) supplied by FRIEDRICH in your Room Air Conditioner fails because of a defect in workmanship or material within sixty months from date of purchase, FRIEDRICH will pay a labor allowance and parts necessary to repair the Sealed Refrigeration System; **PROVIDED** FRIEDRICH will not pay the cost of diagnosis of the problem, removal, freight charges, and transportation of the air conditioner to and from the Service Agency, and the reinstallation charges associated with repair of the Sealed Refrigeration System. All such cost will be the sole responsibility of the owner. This remedy is expressly agreed to be the exclusive remedy within sixty months from the date of the original purchase.

APPLICABILITY AND LIMITATIONS: This warranty is applicable only to units retained within the Fifty States of the U.S.A., District of Columbia, and Canada. This warranty is not applicable to:

- 1. Air filters or fuses.
- 2. Products on which the model and serial numbers have been removed.
- 3. Products which have defects or damage which results from improper installation, wiring, electrical current characteristics, or maintenance; or caused by accident, misuse or abuse, fire, flood, alterations and/or misapplication of the product and/or units installed in a corrosive atmosphere, default or delay in performance caused by war, government restrictions or restraints, strikes, material shortages beyond the control of FRIEDRICH, or acts of God.

OBTAINING WARRANTY PERFORMANCE: Service will be provided by the FRIEDRICH Authorized Dealer or Service Organization in your area. They are listed in the Yellow Pages. If assistance is required in obtaining warranty performance, write to: Room Air Conditioner Service Manager (the Friedrich address is at the top of this warranty) or email tac@friedrich.com.

LIMITATIONS: THIS WARRANTY IS GIVEN IN LIEU OF ALL OTHER WARRANTIES. Anything in the warranty notwithstanding, any implied warranties of fitness for particular purpose and/or merchantability shall be limited to the duration of this express warranty. Manufacturer expressly disclaims and excludes any liability for consequential or incidental damage for breach of any expressed or implied warranty.

Performance of Friedrich's Warranty obligation is limited to one of the following methods:

- 1. Repair of the unit
- 2. A refund to the customer for the prorated value of the unit based upon the remaining warranty period of the unit.
- 3. Providing a replacement unit of equal value

The method of fulfillment of the warranty obligation is at the sole discretion of Friedrich Air Conditioning.

NOTE: Some states do not allow limitations on how long an implied warranty lasts, or do not allow the limitation or exclusion of consequential or incidental damages, so the foregoing exclusions and limitations may not apply to you.

OTHER: This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

PROOF OF PURCHASE: Owner must provide proof of purchase in order to receive any warranty related services.

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UNI-FIT® THRU-THE-WALL LIMITED WARRANTY

FIRST YEAR

ANY PART: If any part supplied by FRIEDRICH fails because of a defect in workmanship or material within twelve months from date of original purchase, FRIEDRICH will repair the product at no charge, provided room air conditioner is reasonably accessible for service. Any additional labor cost for removing inaccessible units and/or charges for mileage related to travel by a Service Agency that exceeds 25 miles one way will be the responsibility of the owner. This remedy is expressly agreed to be the exclusive remedy within twelve months from the date of the original purchase.

SECOND THROUGH FIFTH YEAR

SEALED REFRIGERANT SYSTEM: If the Sealed Refrigeration System (defined for this purpose as the compressor, condenser coil, evaporator coil, reversing valve, check valve, capillary, filter drier, and all interconnecting tubing) supplied by FRIEDRICH in your Room Air Conditioner fails because of a defect in workmanship or material within sixty months from date of purchase, FRIEDRICH will pay a labor allowance and parts necessary to repair the Sealed Refrigeration System; **PROVIDED** FRIEDRICH will not pay the cost of diagnosis of the problem, removal, freight charges, and transportation of the air conditioner to and from the Service Agency, and the reinstallation charges associated with repair of the Sealed Refrigeration System. All such cost will be the sole responsibility of the owner. This remedy is expressly agreed to be the exclusive remedy within sixty months from the date of the original purchase.

APPLICABILITY AND LIMITATIONS: This warranty is applicable only to units retained within the Fifty States of the U.S.A., District of Columbia, and Canada. This warranty is not applicable to:

- 1. Air filters or fuses.
- 2. Products on which the model and serial numbers have been removed.
- 3. Products which have defects or damage which results from improper installation, wiring, electrical current characteristics, or maintenance; or caused by accident, misuse or abuse, fire, flood, alterations and/or misapplication of the product and/or units installed in a corrosive atmosphere, default or delay in performance caused by war, government restrictions or restraints, strikes, material shortages beyond the control of FRIEDRICH, or acts of God.

OBTAINING WARRANTY PERFORMANCE: Service will be provided by the **FRIEDRICH Authorized Dealer or Service Organization** in your area. They are listed in the Yellow Pages. If assistance is required in obtaining warranty performance, write to: Room Air Conditioner Service Manager (the Friedrich address is at the top of this warranty) or email tac@friedrich.com.

LIMITATIONS: THIS WARRANTY IS GIVEN IN LIEU OF ALL OTHER WARRANTIES. Anything in the warranty notwithstanding, any IMPLIED WARRANTIES OF FITNESS FOR PARTICULAR PURPOSE AND/OR MERCHANTABILITY SHALL BE LIMITED TO THE DURATION OF THIS EXPRESS WARRANTY. MANUFACTURER EXPRESSLY DISCLAIMS AND EXCLUDES ANY LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGE FOR BREACH OF ANY EXPRESSED OR IMPLIED WARRANTY.

Performance of Friedrich's Warranty obligation is limited to one of the following methods:

- 1. Repair of the unit
- 2. A refund to the customer for the prorated value of the unit based upon the remaining warranty period of the unit.
- 3. Providing a replacement unit of equal value

The method of fulfillment of the warranty obligation is at the sole discretion of Friedrich Air Conditioning.

NOTE: Some states do not allow limitations on how long an implied warranty lasts, or do not allow the limitation or exclusion of consequential or incidental damages, so the foregoing exclusions and limitations may not apply to you.

OTHER: This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

PROOF OF PURCHASE: Owner must provide proof of purchase in order to receive any warranty related services.

All service calls for explaining the operation of this product will be the sole responsibility of the consumer.

All warranty service must be provided by an **Authorized FRIEDRICH Service Agency**, unless authorized by FRIEDRICH prior to repairs being made.

In case of questions regarding the provisions of this warranty, the English version will govern.



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J-SERIES DUCTLESS SPLIT SYSTEM LIMITED WARRANTY

- 1. A) FIVE YEAR WARRANTY FRIEDRICH AIR CONDITIONING CO. (FRIEDRICH) warrants to the original end-user of this product that should it prove defective due to improper workmanship and/or material under normal use for a period of five years from the date of installation, FRIEDRICH will repair or replace, at its option, any defective part without charge for the part. Replacement parts are warranted for the remainder of the original warranty period.
- **B)** THIS WARRANTY DOES NOT INCLUDE LABOR or other cost incurred for servicing, repairing, removing, installing, shipping, or handling of either defective or replacement parts, or complete unit. Such cost may be covered by a separate warranty provided by the installing contractor.
- C) SEVEN YEAR COMPRESSOR WARRANTY- During the seven year warranty period from the date of installation, should the compressor prove defective due to improper workmanship and/or material, FRIEDRICH will furnish a replacement compressor, at no charge, which is warranted for the remainder of the original warranty period. LABOR IS NOT INCLUDED FOR INSTALLING REPLACEMENT COMPRESSOR.

These warranties apply only while the unit remains at the original site and only to units installed inside the continental United States, Alaska, Hawaii, Puerto Rico, Mexico and Canada. The warranty applies only if the unit is installed and operated in accordance with the printed instructions and in compliance with applicable local installation and building codes and good trade practices. For international warranty information, contact the Friedrich Air Conditioning Company - International Division.

- **D) NOTICE:** To obtain service and/or warranty parts replacement, you must notify an authorized FRIEDRICH Air Conditioning Co. distributor, dealer, or contractor of any defect within the applicable warranty period.
- 2. Any defective part to be replaced must be made available to **FRIEDRICH** in exchange for the replacement part. You must present proof of the original date of installation of the product in order to establish the effective date of the warranty. Otherwise, the effective date will be deemed to be the date of manufacture plus thirty days. The return of the owner registration card is not a condition of warranty coverage. However, please detach and return it so that we can contact you should a question of safety arise which could affect you.
- 3. TO OBTAIN WARRANTY SERVICE, please contact your authorized FRIEDRICH distributor, dealer, or the contractor who installed the equipment. If your dealer or contractor needs assistance, the authorized FRIEDRICH distributor is available for consultation, and FRIEDRICH supports the efforts of the distributor.
- **4.** This limited warranty applies only to units remaining at the site of the original installation (except for mobile home installations) and only to units installed within the continental United States, Alaska, Hawaii, and Canada. This limited warranty applies only if the unit is installed and operated in accordance with FRIEDRICH instructions and in compliance with applicable local installation and building codes and good trade practices.
- 5. THIS WARRANTY DOES NOT COVER damages caused by: (a) accident, abuse, negligence, or misuse; (b) operating the product in a corrosive atmosphere containing chlorine, fluorine or any other damaging chemicals; (c) modification, alteration, poor service practices; (d) improper matching or application of the product or components; (e) failure to provide proper maintenance and service to the product according to manufacture's instructions; (f) installation or operating of the product in a manner contrary to the instructions of the manufacturer; (g) lightning, fluctuations in electrical power or other Acts of God. This LIMITED WARRANTY also excludes all cost of installation, disconnection or dismantling the product, parts used in connection with normal maintenance such as air filters or belts and owner-required maintenance. Consult the instructions enclosed with the product for information regarding recommended maintenance.
- 6. No one is authorized to change this **LIMITED WARRANTY** in any respect, or to create any other obligation or liability in connection with this product.
- 7. YOUR ONLY REMEDIES ARE PROVIDED IN THIS LIMITED WARRANTY. ANY EXPRESS WARRANTY NOT PROVIDED HEREIN, AND ANY REMEDY WHICH, BUT FOR THIS PROVISION, MIGHT ARISE BY IMPLICATION OR OPERATION OF LAW, IS HEREBY EXCLUDED AND DISCLAIMED. THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR ANY PARTICULAR PURPOSE ARE EXPRESSLY LIMITED TO A TERM OF ONE YEAR FROM THE DATE OF ORIGINAL INSTALLATION. UNDER NO CIRCUMSTANCES SHALL FRIEDRICH BE LIABLE TO THE OWNER OR ANY OTHER PERSON FOR ANY INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES IN CONNECTION WITH THIS PRODUCT, WHETHER ARISING OUT OF BREACH OF WARRANTY, BREACH OF CONTRACT OR OTHERWISE.
- 8. Some states do not allow limitations on how long an implied warranty lasts and/or do not allow the exclusion or limitation of incidental, special or consequential damages, so the above limitations or exclusions may not apply to you.
- 9. This warranty gives you specific legal rights, and you may have other rights which vary from state to state and province to province.



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FLOATING AIR DUCTLESS SPLIT SYSTEMS LIMITED WARRANTY

- 1. A) FIVE YEAR WARRANTY FRIEDRICH AIR CONDITIONING CO. (FRIEDRICH) warrants to the original end-user of this product that should it prove defective due to improper workmanship and/or material under normal use for a period of five years from the date of installation, FRIEDRICH will repair or replace, at its option, any defective part without charge for the part. Replacement parts are warranted for the remainder of the original warranty period.
- **B)** THIS WARRANTY DOES NOT INCLUDE LABOR or other cost incurred for servicing, repairing, removing, installing, shipping, or handling of either defective or replacement parts, or complete unit. Such cost may be covered by a separate warranty provided by the installing contractor.
- C) FIVE YEAR COMPRESSOR WARRANTY- During the five year warranty period from the date of installation, should the compressor prove defective due to improper workmanship and/or material, FRIEDRICH will furnish a replacement compressor, at no charge, which is warranted for the remainder of the original warranty period. LABOR IS NOT INCLUDED FOR INSTALLING REPLACEMENT COMPRESSOR.

These warranties apply only while the unit remains at the original site and only to units installed inside the continental United States, Alaska, Hawaii, Puerto Rico, Mexico and Canada. The warranty applies only if the unit is installed and operated in accordance with the printed instructions and in compliance with applicable local installation and building codes and good trade practices. For international warranty information, contact the Friedrich Air Conditioning Company - International Division.

- **D) NOTICE:** To obtain service and/or warranty parts replacement, you must notify an authorized FRIEDRICH Air Conditioning Co. distributor, dealer, or contractor of any defect within the applicable warranty period.
- 2. Any defective part to be replaced must be made available to **FRIEDRICH** in exchange for the replacement part. You must present proof of the original date of installation of the product in order to establish the effective date of the warranty. Otherwise, the effective date will be deemed to be the date of manufacture plus thirty days. The return of the owner registration card is not a condition of warranty coverage. However, please detach and return it so that we can contact you should a question of safety arise which could affect you.
- 3. TO OBTAIN WARRANTY SERVICE, please contact your authorized FRIEDRICH distributor, dealer, or the contractor who installed the equipment. If your dealer or contractor needs assistance, the authorized FRIEDRICH distributor is available for consultation, and FRIEDRICH supports the efforts of the distributor.
- **4.** This limited warranty applies only to units remaining at the site of the original installation (except for mobile home installations) and only to units installed within the continental United States, Alaska, Hawaii, and Canada. This limited warranty applies only if the unit is installed and operated in accordance with FRIEDRICH instructions and in compliance with applicable local installation and building codes and good trade practices.
- 5. THIS WARRANTY DOES NOT COVER damages caused by: (a) accident, abuse, negligence, or misuse; (b) operating the product in a corrosive atmosphere containing chlorine, fluorine or any other damaging chemicals; (c) modification, alteration, poor service practices; (d) improper matching or application of the product or components; (e) failure to provide proper maintenance and service to the product according to manufacture's instructions; (f) installation or operating of the product in a manner contrary to the instructions of the manufacturer; (g) lightning, fluctuations in electrical power or other Acts of God. This LIMITED WARRANTY also excludes all cost of installation, disconnection or dismantling the product, parts used in connection with normal maintenance such as air filters or belts and owner-required maintenance. Consult the instructions enclosed with the product for information regarding recommended maintenance.
- 6. No one is authorized to change this **LIMITED WARRANTY** in any respect, or to create any other obligation or liability in connection with this product.
- 7. YOUR ONLY REMEDIES ARE PROVIDED IN THIS LIMITED WARRANTY. ANY EXPRESS WARRANTY NOT PROVIDED HEREIN, AND ANY REMEDY WHICH, BUT FOR THIS PROVISION, MIGHT ARISE BY IMPLICATION OR OPERATION OF LAW, IS HEREBY EXCLUDED AND DISCLAIMED. THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR ANY PARTICULAR PURPOSE ARE EXPRESSLY LIMITED TO A TERM OF ONE YEAR FROM THE DATE OF ORIGINAL INSTALLATION. UNDER NO CIRCUMSTANCES SHALL FRIEDRICH BE LIABLE TO THE OWNER OR ANY OTHER PERSON FOR ANY INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES IN CONNECTION WITH THIS PRODUCT, WHETHER ARISING OUT OF BREACH OF WARRANTY, BREACH OF CONTRACT OR OTHERWISE.
- 8. Some states do not allow limitations on how long an implied warranty lasts and/or do not allow the exclusion or limitation of incidental, special or consequential damages, so the above limitations or exclusions may not apply to you.
- 9. This warranty gives you specific legal rights, and you may have other rights which vary from state to state and province to province.



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PD-SERIES PACKAGED TERMINAL AIR CONDITIONERS LIMITED WARRANTY

SAVE THIS CERTIFICATE. It gives you specific rights. You may also have other rights which may vary from state to state and province to province.

In the event that your unit needs servicing, contact your nearest authorized service center. If you do not know the nearest service center, ask the company that installed your unit or contact us - see address and telephone number above. To obtain service and/or warranty parts replacement, you must notify an authorized FRIEDRICH Air Conditioning Co. service center, distributor, dealer, or contractor of any defect within the applicable warranty period.

When requesting service: please have the model and serial number from your unit readily available.

Unless specified otherwise herein, the following applies:

FRIEDRICH PACKAGED TERMINAL AIR CONDITIONERS AND HEAT PUMPS

LIMITED WARRANTY - TWO YEAR (Twenty-four (24) months from the date of installation). Any part found to be defective in the material or workmanship will be repaired or replaced free of charge by our authorized service center during the normal working hours; and

LIMITED WARRANTY - THIRD THROUGH FIFTH YEAR (Sixty (60) months from the date of installation). ON THE SEALED REFRIGERATION SYSTEM. Any part of the sealed refrigeration system that is defective in material or workmanship will be repaired or replaced free of charge (excluding freight charges) by our authorized service center during normal working hours. The sealed refrigeration system consists of the compressor, metering device, evaporator, condenser, reversing valve, check valve, and the interconnecting tubing.

These warranties apply only while the unit remains at the original site and only to units installed inside the continental United States, Alaska, Hawaii, Puerto Rico, Mexico and Canada. The warranty applies only if the unit is installed and operated in accordance with the printed instructions and in compliance with applicable local installation and building codes and good trade practices. For international warranty information, contact the Friedrich Air Conditioning Company - International Division.

Any defective part to be replaced must be made available to **FRIEDRICH** in exchange for the replacement part. Reasonable proof must be presented to establish the date of install, otherwise the beginning date of this certificate will be considered to be our shipment date plus sixty days. Replacement parts can be new or remanufactured. Replacement parts and labor are only warranted for any unused portion of the unit's warranty.

We will not be responsible for and the user will pay for:

- 1. Service calls to:
 - A) Instruct on unit operation. B) Replace house fuses or correct house wiring. C) Clean or replace air filters. D) Remove the unit from its installed location when not accessible for service required. E) Correct improper installations.
- 2. Parts or labor provided by anyone other than an authorized service center.
- 3. Damage caused by:
 - A) Accident, abuse, negligence, misuse, riot, fire, flood, or acts of God. B) Operating the unit where there is a corrosive atmosphere containing chlorine, fluorine, or any damaging chemicals (other than in a normal residential environment). C) Unauthorized alteration or repair of the unit, which in turn affects its stability or performance. D) Failing to provide proper maintenance and service. E) Using an incorrect power source. F) Faulty installation or application of the unit.

We shall not be liable for any incidental, consequential, or special damages or expenses in connection with any use or failure of this unit. We have not made and do not make any representation or warranty of fitness for a particular use or purpose and there is no implied condition of fitness for a particular use or purpose. We make no expressed warranties except as stated in this certificate. No one is authorized to change this certificate or to create for us any other obligation or liability in connection with this unit. Any implied warranties shall last for one year after the original purchase date. Some states and provinces do not allow limitations on how long an implied warranty or condition lasts, so the above limitations or exclusions may not apply to you. The provisions of this warranty are in addition to and not a modification of or subtraction from the statutory warranties and other rights and remedies provided by law.

Performance of Friedrich's Warranty obligation is limited to one of the following methods:

- 1. Repair of the unit
- 2. A refund to the customer for the prorated value of the unit based upon the remaining warranty period of the unit.
- 3. Providing a replacement unit of equal value

The method of fulfillment of the warranty obligation is at the sole discretion of Friedrich Air Conditioning.

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PORTABLE AIR CONDITIONERS LIMITED WARRANTY

FIRST YEAR

ANY PART: If any part supplied by FRIEDRICH fails because of a defect in workmanship or material within twelve months from date of original purchase, FRIEDRICH will repair the product at no charge, provided the product is transported to a Friedrich Authorized Service Center for repair. ALL transportation charges are the sole responsibility of the owner. This remedy is expressly agreed to be the exclusive remedy within twelve months from the date of the original purchase.

SECOND THROUGH FIFTH YEAR

SEALED REFRIGERANT SYSTEM: If the Sealed Refrigeration System (defined for this purpose as the compressor, condenser coil, evaporator coil, reversing valve, check valve, capillary, filter drier, and all interconnecting tubing) supplied by FRIEDRICH in your Room Air Conditioner fails because of a defect in workmanship or material within sixty months from date of purchase, FRIEDRICH will pay a labor allowance and parts necessary to repair the Sealed Refrigeration System; **PROVIDED** FRIEDRICH will not pay the cost of diagnosis of the problem, removal, freight charges, and transportation of the air conditioner to and from the Service Agency, and the reinstallation charges associated with repair of the Sealed Refrigeration System. All such cost will be the sole responsibility of the owner. This remedy is expressly agreed to be the exclusive remedy within sixty months from the date of the original purchase.

APPLICABILITY AND LIMITATIONS: This warranty is applicable only to units retained within the Fifty States of the U.S.A., District of Columbia, and Canada. This warranty is not applicable to:

- 1. Air filters or fuses.
- 2. Products on which the model and serial numbers have been removed.
- 3. Products which have defects or damage which results from improper installation, wiring, electrical current characteristics, or maintenance; or caused by accident, misuse or abuse, fire, flood, alterations and/or misapplication of the product and/or units installed in a corrosive atmosphere, default or delay in performance caused by war, government restrictions or restraints, strikes, material shortages beyond the control of FRIEDRICH, or acts of God.

OBTAINING WARRANTY PERFORMANCE: Service will be provided by the **FRIEDRICH Authorized Dealer or Service Organization** in your area. They are listed in the Yellow Pages. If assistance is required in obtaining warranty performance, write to: Room Air Conditioner Service Manager (the Friedrich address is at the top of this warranty) or email tac@friedrich.com.

LIMITATIONS: THIS WARRANTY IS GIVEN IN LIEU OF ALL OTHER WARRANTIES. Anything in the warranty notwithstanding, any IMPLIED WARRANTIES OF FITNESS FOR PARTICULAR PURPOSE AND/OR MERCHANTABILITY SHALL BE LIMITED TO THE DURATION OF THIS EXPRESS WARRANTY. MANUFACTURER EXPRESSLY DISCLAIMS AND EXCLUDES ANY LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGE FOR BREACH OF ANY EXPRESSED OR IMPLIED WARRANTY.

Performance of Friedrich's Warranty obligation is limited to one of the following methods:

- 1. Repair of the unit
- 2. A refund to the customer for the prorated value of the unit based upon the remaining warranty period of the unit.
- 3. Providing a replacement unit of equal value

The method of fulfillment of the warranty obligation is at the sole discretion of Friedrich Air Conditioning.

NOTE: Some states do not allow limitations on how long an implied warranty lasts, or do not allow the limitation or exclusion of consequential or incidental damages, so the foregoing exclusions and limitations may not apply to you.

OTHER: This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

PROOF OF PURCHASE: Owner must provide proof of purchase in order to receive any warranty related services.

All service calls for explaining the operation of this product will be the sole responsibility of the consumer.



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DEHUMIDIFIERS LIMITED WARRANTY

FIRST YEAR

ANY PART: If any part supplied by FRIEDRICH fails because of a defect in workmanship or material within twelve months from date of original purchase, FRIEDRICH will repair the product at no charge, provided the product is transported to a Friedrich Authorized Service Center for repair. ALL transportation charges are the sole responsibility of the owner. This remedy is expressly agreed to be the exclusive remedy within twelve months from the date of the original purchase.

SECOND THROUGH FIFTH YEAR

SEALED REFRIGERANT SYSTEM: If the Sealed Refrigeration System (defined for this purpose as the compressor, condenser coil, dehumidifying coil, capillary, filter drier, and all interconnecting tubing) supplied by FRIEDRICH in your dehumidifier fails because of a defect in workmanship or material within sixty months from date of purchase, FRIEDRICH will pay a labor allowance and parts necessary to repair the Sealed Refrigeration System; **PROVIDED** FRIEDRICH will not pay the cost of diagnosis of the problem, removal, freight charges, and transportation of the dehumidifier to and from the Service Agency, and the reinstallation charges associated with repair of the Sealed Refrigeration System. All such cost will be the sole responsibility of the owner. This remedy is expressly agreed to be the exclusive remedy within sixty months from the date of the original purchase.

APPLICABILITY AND LIMITATIONS: This warranty is applicable only to units retained within the Fifty States of the U.S.A., District of Columbia, and Canada. This warranty is not applicable to:

- 1. Air filters or fuses.
- 2. Products on which the model and serial numbers have been removed.
- 3. Products which have defects or damage which results from improper installation, wiring, electrical current characteristics, or maintenance; or caused by accident, misuse or abuse, fire, flood, alterations and/or misapplication of the product and/or units installed in a corrosive atmosphere, default or delay in performance caused by war, government restrictions or restraints, strikes, material shortages beyond the control of FRIEDRICH, or acts of God.

OBTAINING WARRANTY PERFORMANCE: Service will be provided by the **FRIEDRICH Authorized Dealer or Service Organization** in your area. They are listed in the Yellow Pages. If assistance is required in obtaining warranty performance, write to Room Air Conditioner Service Manager (the Friedrich address is at the top of this warranty) or email tac@friedrich.com.

LIMITATIONS: THIS WARRANTY IS GIVEN IN LIEU OF ALL OTHER WARRANTIES. Anything in the warranty notwithstanding, any implied warranties of fitness for particular purpose and/or merchantability shall be limited to the duration of this express warranty. Manufacturer expressly disclaims and excludes any liability for consequential or incidental damage for breach of any expressed or implied warranty.

Performance of Friedrich's Warranty obligation is limited to one of the following methods:

- 1. Repair of the unit
- 2. A refund to the customer for the prorated value of the unit based upon the remaining warranty period of the unit.
- 3. Providing a replacement unit of equal value

The method of fulfillment of the warranty obligation is at the sole discretion of Friedrich Air Conditioning.

NOTE: Some states do not allow limitations on how long an implied warranty lasts, or do not allow the limitation or exclusion of consequential or incidental damages, so the foregoing exclusions and limitations may not apply to you.

OTHER: This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

PROOF OF PURCHASE: Owner must provide proof of purchase in order to receive any warranty related services.

All service calls for explaining the operation of this product will be the sole responsibility of the consumer.



10001 Reunion Place, Suite 500 San Antonio, TX 78216 800.541.6645 www.friedrich.com

VERT-I-PAK® A SERIES SINGLE PACKAGE VERTICAL AIR CONDITIONERS LIMITED WARRANTY

SAVE THIS CERTIFICATE. It gives you specific rights. You may also have other rights which may vary from state to state and province to province.

In the event that your unit needs servicing, contact your nearest authorized service center. If you do not know the nearest service center, ask the company that installed your unit or contact us - see address and telephone number above. To obtain service and/or warranty parts replacement, you must notify an authorized FRIEDRICH Air Conditioning Co. service center, distributor, dealer, or contractor of any defect within the applicable warranty period.

When requesting service: please have the model and serial number from your unit readily available.

Unless specified otherwise herein, the following applies:

FRIEDRICH VERT-I-PAK A SERIES VERTICAL AIR CONDITIONERS AND HEAT PUMPS

LIMITED WARRANTY - FIRST YEAR (Twelve (12) months from the date of installation). Any part found to be defective in the material or workmanship will be repaired or replaced free of charge by our authorized service center during the normal working hours; and

LIMITED WARRANTY - SECOND THROUGH FIFTH YEAR (Sixty (60) months from the date of installation). ON THE SEALED REFRIGERATION SYSTEM. Any part of the sealed refrigeration system that is defective in material or workmanship will be repaired or replaced free of charge (excluding freight charges) by our authorized service center during normal working hours. The sealed refrigeration system consists of the compressor, metering device, evaporator, condenser, reversing valve, check valve, and the interconnecting tubing.

These warranties apply only while the unit remains at the original site and only to units installed inside the continental United States, Alaska, Hawaii, Puerto Rico, Mexico and Canada. The warranty applies only if the unit is installed and operated in accordance with the printed instructions and in compliance with applicable local installation and building codes and good trade practices. For international warranty information, contact the Friedrich Air Conditioning Company - International Division.

Any defective part to be replaced must be made available to **FRIEDRICH** in exchange for the replacement part. Reasonable proof must be presented to establish the date of install, otherwise the beginning date of this certificate will be considered to be our shipment date plus sixty days. Replacement parts can be new or remanufactured. Replacement parts and labor are only warranted for any unused portion of the unit's warranty.

We will not be responsible for and the user will pay for:

- 1. Service calls to:
 - A) Instruct on unit operation. B) Replace house fuses or correct house wiring. C) Clean or replace air filters. D) Remove the unit from its installed location when not accessible for service required. E) Correct improper installations.
- 2. Parts or labor provided by anyone other than an authorized service center.
- 3. Damage caused by:
 - A) Accident, abuse, negligence, misuse, riot, fire, flood, or acts of God. B) Operating the unit where there is a corrosive atmosphere containing chlorine, fluorine, or any damaging chemicals (other than in a normal residential environment). C) Unauthorized alteration or repair of the unit, which in turn affects its stability or performance. D) Failing to provide proper maintenance and service. E) Using an incorrect power source. F) Faulty installation or application of the unit.

We shall not be liable for any incidental, consequential, or special damages or expenses in connection with any use or failure of this unit. We have not made and do not make any representation or warranty of fitness for a particular use or purpose and there is no implied condition of fitness for a particular use or purpose. We make no expressed warranties except as stated in this certificate. No one is authorized to change this certificate or to create for us any other obligation or liability in connection with this unit. Any implied warranties shall last for one year after the original purchase date. Some states and provinces do not allow limitations on how long an implied warranty or condition lasts, so the above limitations or exclusions may not apply to you. The provisions of this warranty are in addition to and not a modification of or subtraction from the statutory warranties and other rights and remedies provided by law.

Performance of Friedrich's Warranty obligation is limited to one of the following methods:

- 1. Repair of the unit
- 2. A refund to the customer for the prorated value of the unit based upon the remaining warranty period of the unit.
- 3. Providing a replacement unit of equal value

The method of fulfillment of the warranty obligation is at the sole discretion of Friedrich Air Conditioning.

In case of any questions regarding the provisions of this warranty, the English version will govern.



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AIR PURIFIER LIMITED WARRANTY

FIRST YEAR

ANY PART: If any part supplied by FRIEDRICH fails because of a defect in workmanship or material within twelve months from date of original purchase, FRIEDRICH will repair the product at no charge, provided the product is transported to a Friedrich Authorized Service Center for repair. Contact Friedrich to request UPS transportation call tag to transport unit to Authorized Friedrich Service Center for repairs @ 800-541-6645, ext. 260.

This remedy is expressly agreed to be the exclusive remedy within twelve months from the date of the original purchase.

SECOND THROUGH FIFTH YEAR

ELECTRICAL FUNCTIONAL PARTS: The following electrical parts define for this purpose as the fan motor, electronic board, and electronic sensors supplied by FRIEDRICH in your Air Cleaner Purifier fails because of a defect in workmanship or material within sixty months from date of purchase, FRIEDRICH will repair or replace the functional part at no charge; provided the product is transported to a Friedrich Authorized Service Center for repair. Contact Friedrich to request UPS transportation call tag to transport unit to Authorized Friedrich Service Center for repairs @ 800-541-6645, ext 260.

This remedy is expressly agreed to be the exclusive remedy within sixty months from the date of the original purchase.

APPLICABILITY AND LIMITATIONS: This warranty is applicable only to units retained within the Fifty States of the U.S.A., District of Columbia, and Canada. This warranty is not applicable to:

- 1. All Media air filter, carbon filter or UV filter.
- 2. Products on which the model and serial numbers have been removed.
- 3. Products which have defects or damage which results from transportation, improper installation, wiring, electrical current characteristics, or maintenance; or caused by accident, misuse or abuse, fire, flood, alterations and/or misapplication of the product and/or units installed in a volatile or corrosive atmosphere, default or delay in performance caused by war, government restrictions or restraints, strikes, material shortages beyond the control of FRIEDRICH, or acts of God.

OBTAINING WARRANTY PERFORMANCE: Service will be provided by the **FRIEDRICH Authorized Service Center** in your region. If assistance is required in obtaining warranty performance, call 800-541-6645 or write to: Air Cleaner Purifier Warranty Repair, Friedrich Air Conditioning Co., 10001 Reunion Place, Ste. 500, San Antonio, TX 78216.

LIMITATIONS: THIS WARRANTY IS GIVEN IN LIEU OF ALL OTHER WARRANTIES. Anything in the warranty notwithstanding, ANY IMPLIED WARRANTIES OF FITNESS FOR PARTICULAR PURPOSE AND/OR MERCHANTABILITY SHALL BE LIMITED TO THE DURATION OF THIS EXPRESS WARRANTY. MANUFACTURER EXPRESSLY DISCLAIMS AND EXCLUDES ANY LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGE FOR BREACH OF ANY EXPRESSED OR IMPLIED WARRANTY.

Performance of Friedrich's Warranty obligation is limited to one of the following methods:

- 1. Repair of the unit
- 2. A refund to the customer for the prorated value of the unit based upon the remaining warranty period of the unit.
- 3. Providing a replacement unit of equal value

The method of fulfillment of the warranty obligation is at the sole discretion of Friedrich Air Conditioning.

NOTE: Some states do not allow limitations on how long an implied warranty lasts, or do not allow the limitation or exclusion of consequential or incidental damages, so the foregoing exclusions and limitations may not apply to you.

OTHER: This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

PROOF OF PURCHASE: Owner must provide proof of purchase in order to receive any warranty related services.

Any service provided outside the limits of this product's warranty entitlements will be the sole responsibility of the consumer.

All warranty service must be provided by an **Authorized FRIEDRICH Service Center**, unless authorized by FRIEDRICH prior to repairs being made.

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